



Family Forum



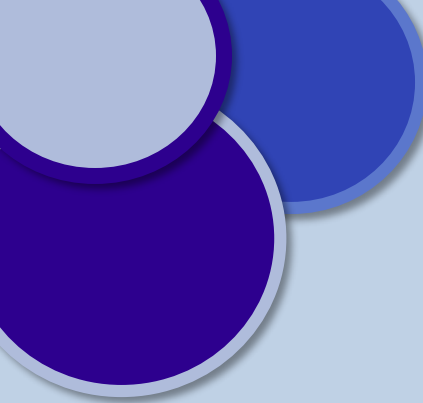
Welcome

Today's forum will:

- **Help you understand changes to Medicaid Service Coordination (MSC).**
- **Explain what the changes mean for you or your family member.**
- **Introduce you to LIFEPlan CCO and discuss the timelines for this transition.**



It Takes a Village



Medicaid Service Coordination Changes

- **Effective July 1, 2018, OPWDD is making changes to how services are coordinated for people with intellectual and developmental disabilities.**
 - **Conflict Free**
 - **Provide supports that plan for all of the person's needs**
 - **Disability Services**
 - **Health: Medical, Dental and Behavioral**
 - **Wellness and Community Services**

**Medicaid Service Coordination will be called
*Health Home Care Management***

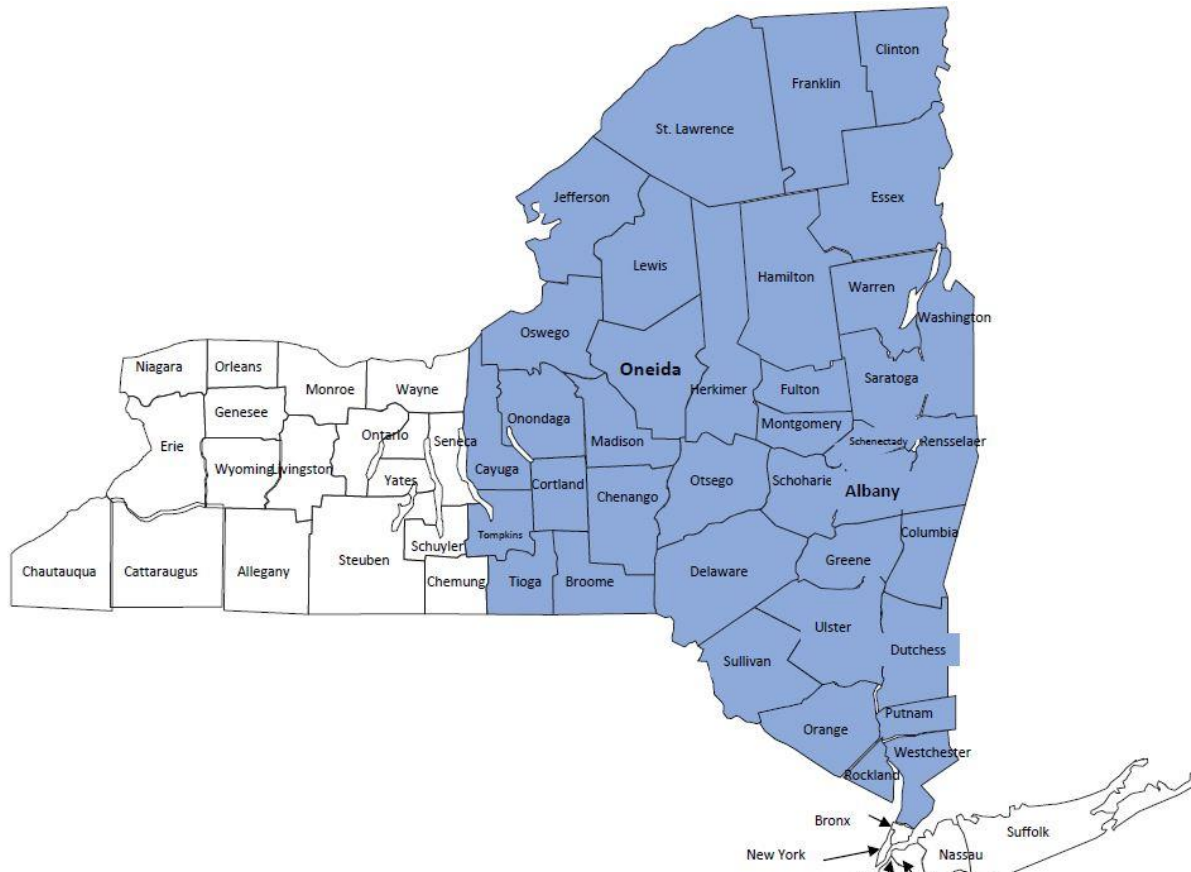


Health Home Care Management

- Will be provided by Care Coordination Organizations or CCOs.
- There is a choice of CCOs in your region.
*Our CCO is called **LIFEPlan CCO.***
- LIFEPlan CCO is partnership of provider organizations that you are already know and receive services from.
- Your MSC will be trained to become your Care Manager.

LIFEPlan CCO

LIFEPlan will have regional offices to support our members





LIFEPlan CCO

- **LIFEPlan CCO** is a partnership of local, non-profit organizations with a long history of providing supports and services to people with developmental disabilities in your community.
 - **Founded by Upstate Cerebral Palsy in Utica and the Center for Disability Services in Albany**
 - **68 Partner Agencies**

LIFEPlan Partners in Central, Northern New York and the Southern Tier

ACCESS CNY
ACHIEVE
ADVOCATES INC.
ARC DELAWARE
ARC HERKIMER
ARC ONEIDA LEWIS
ARC ONONDAGA COUNTY
ARC OSWEGO COUNTY
ARC OTSEGO
ARISE CHILD AND FAMILY SERVICE
CAYUGA COUNSELING SERVICES, INC.
CENTRAL NEW YORK SERVICES, INC.
CEREBRAL PALSY ASSOCIATION OF THE
NORTH COUNTRY
DISABLED PERSONS ACTION ORG.
E. JOHN GAVRAS CENTER
EXCEPTIONAL FAMILY RESOURCE
FAMILY ADVOCACY CENTER
FAMILY'S CHOICE OF THE NORTH
COUNTRY
FRANZISKA RACKER CENTER, INC
HANDICAPPED CHILDRENS ASSOCIATION
OF SOUTHERN NY (HCA)
HERITAGE FARM, INC

JEFFERSON REHABILITATION CENTER
KELBERMAN CENTER INC.
L'ARCHE SYRACUSE
LAUNCH
LIBERTY RESOURCES
MADISON CORTLAND CHAPTER
NYSARC
NNY CEREBRAL PALSY ASSOCIATION
ONONDAGA COMMUNITY LIVING, INC.
(OCL)
OSWEGO COUNTY OPPORTUNITIES
OSWEGO INDUSTRIES
PATHFINDER VILLAGE
RESIDENTIAL RESOURCES
RESOURCE CENTER FOR INDEPENDENT
LIVING (RCIL)
SPAULDING P.R.A.Y RESIDENCE CORP
ST. LAWRENCE CHAPTER OF NYSARC
TOOMEY RESIDENTIAL & COMMUNITY
SERVICES
UNITED HELPERS/MOSAIC
UNITY HOUSE OF CAYUGA COUNTY INC.
UPSTATE CEREBRAL PALSY

LIFEPlan Partners in the Capital Region/Hudson Valley

**ABILITIES FIRST
ADVOCATES FOR THE DISABLED
CENTER FOR DISABILITY SERVICES
CENTER FOR DISCOVERY
CEREBRAL PALSY OF ULSTER COUNTY
COMMUNITY BASED SERVICES
CRYSTAL RUN VILLAGE
DEVEREUX ADVANCED BEHAVIORAL
HEALTH
EPILEPSY FOUNDATION
FAMILY & CHILD SERVICE OF
SCHENECTADY
HUDSON VALLEY CEREBRAL PALSY
ASSOCIATION
INDEPENDENT LIVING INC.
INDEPENDENT SUPPORT SERVICES
INFLIGHT INC.
JAWONIO**

**KELI HOUSE COMMUNITY SERVICES
MARANATHA HUMAN SERVICES
MENTAL HEALTH ASSOCIATION IN
ORANGE COUNTY, INC.
MID-HUDSON ASSOCIATION FOR
PERSONS WITH DISABILITIES INC
NEW HOPE COMMUNITY INC
NEW HORIZONS RESOURCES INC.
OPENGATE INC.
ORANGE COUNTY CEREBRAL PALSY/
INSPIRE
RENSSELAER COUNTY UNIFIED
SERVICES
RICHMOND COMMUNITY SERVICES
SELECT HUMAN SERVICES
TACONIC INNOVATIONS INC.
UCP WESTCHESTER**

CCO TRANSITION PLAN: MSC Services

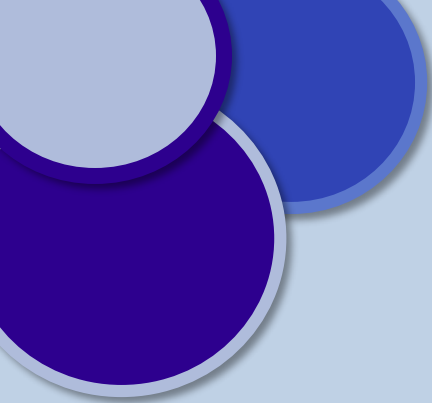
**Enrollment
into CCO
begins in
March**

**MSC
ends
6/30/18**

**Health Home
Care
Coordination
begins
July 1, 2018**

People receiving MSC services must be enrolled into the CCO by 7/1/2018 as MSC ends 6/30/18.

People will need to be enrolled by their current MSC in Health Home Care Management, or the lesser level of service called Basic HCBS Plan Support.



What Should People Expect Next?

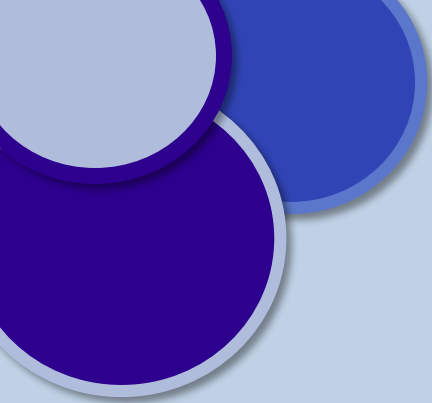
- **Beginning in late March and through April, MSCs will begin discussing your two options with you.**
- **Health Home Care Management Services, or Basic Home and Community Based Services (HCBS) Plan Support.**
 - **Health Home Care Management is an enhanced MSC-like support.**
 - **Basic HCBS Plan Support is a “minimal” service to help ensure your current OPWDD services continue.**
 - **Your MSC will explain the difference between the two options.**

People and families will need to sign enrollment forms **by June 30, 2018.**



What Types of Services will My Care Manager Provide under Health Home Care Management?

- **Unlimited Visits/Calls/Contacts**
- **Support with Core Health Home Services**
 - Comprehensive Care Management
 - Creation of a Life Plan (new ISP)
 - Care Coordination and Health Promotion
 - Referrals to OPWDD Services as well as Health and other services
 - Comprehensive Transitional Care
 - Help with Life Changes, or between levels of care
 - Person and Family Support
 - Advocacy, Education
 - Referral to Community Supports
 - Help identifying Community Resources
 - Use of Health Information Technology (HIT) to Link Services



What Types of Services will My Care Manager Provide under Basic Home and Community Based Services (HCBS) Plan Support?

- Up to 4 Contacts per Year
- Help with Maintaining Eligibility for Medicaid
- Help with Maintaining OPWDD Services
- Best suited for people who need LESS support than today's Medicaid Service Coordination, Similar to Plan of Care Support Services (PCSS)



How Do People Get More Information?

- Stay informed by attending other **LIFEPlan CCO** and **OPWDD** Forums.
- Visit the **LIFEPlanCCONY.COM** website for more information- see the Individual/Family section.
- Talk with your MSC.
- Reach out to us with your questions.
- Visit the **OPWDD** website for answers to common questions regarding these changes.



***More information on our
Website***

LIFEPlanCCONY.com

**Be sure to LIKE Us on
Facebook!**