

What is LIFEPlan?

LIFEPlan CCO NY is a Care Coordination Organization (CCO) that specializes as a Health Home for individuals with I/DD, combining developmental disability services and supports with health and wellness services. LIFEPlan is dedicated to helping our members live the life they choose, while allowing their loved ones to focus on the joys of family and parenting without worrying about care.

What is the role of Care Connection?

Care Connection Specialists are responsible for helping people and families navigate the eligibility, intake and enrollment process to connect to services within the Care Coordination Organization Network, including Health Home Care Management.

What is the role of a Care Manager?

The Care Manager assists the family or individual explore and navigate through services that would benefit and link the individual to the requested supports & services.

What is OPWDD?

The New York State Office for People With Development Disabilities (OPWDD) offers an array of services for people who have been diagnosed with a developmental disability and are eligible for services that include but are not limited to: employment, community and day habilitation, clinical, residential supports and services and respite services.

What are the criteria for OPWDD Eligibility?

The individual must have a qualifying diagnosis defined by the Mental Hygiene Law, section 1.03(22); For more information on OPWDD Eligibility: <https://opwdd.ny.gov>

What documents are needed for OPWDD Eligibility?

1. Psychological evaluation reports
2. Assessments
3. Medical reports (e.g. MRI results, CT Scan results, neuropsychological reports)
4. Psychiatric reports
5. Psycho-Social reports and/or social history
6. Educational records including IEP or Annual 504 Accommodations Plans
7. Supporting documentation to age of onset of significant functional limitation prior to age of 22.
8. Physical within the last 12 months.

Do I need to enroll in a CCO to receive OPWDD services?

For OPWDD Medicaid funded services the individual must be enrolled with a CCO. You do not need to be enrolled in a CCO if you are looking for OPWDD New York State funded services (ex: Family Support Services).



How long does it take to establish OPWDD Eligibility?

The eligibility process can take anywhere from 2-6 months.

What is the “Front Door” information session?

The Front Door session must be attended prior to enrollment to give you an understanding of OPWDD’s mission and purpose, as well as outline the process to become eligible for OPWDD supports and services, the types of supports and services available and where you can go to get assistance.

When does Enrollment into the CCO take place?

Enrollments are effective the first of the following month after OPWDD Eligibility has been established and Medicaid is active.

How are services paid for?

Enrollment into a CCO/Health Home is funded by Medicaid. Care Connection Specialists can assist with the Medicaid application.

How long does it take to establish Medicaid?

Medicaid approval can take a minimum of 3 months.

Do I need Supplemental Security Income (SSI)?

SSI is not required for OPWDD eligibility or for LIFEPlan CCO/HH enrollment.

Are other insurances accepted and/or needed?

The only insurance accepted by LIFEPlan CCO NY is Medicaid. Care Connection Specialists will assist with the Medicaid process if needed.

When can I begin receiving services?

1. **Care Management Services:** Once OPWDD Eligibility is established and Medicaid is active, Care Management services begin the first of the following month.
2. **Family Support Services:** Family Support Services can begin once OPWDD eligibility has been established.
3. **HCBS Waiver Services:** The individual must be OPWDD eligible, have Medicaid, and be enrolled in the HCBS Waiver.

Do I ever need to re-apply for services?

1. **OPWDD Eligibility Services:** Provisional Eligibility is granted to an individual under the age of 8. Permanent eligibility is established after the age of 8 if criteria still met.
2. **Care Management:** Once Care Management services have been terminated the person needs to re-enroll in the CCO/Health Home to begin receiving Care Management services again.

Can I choose my Care Manager?

You have the right to choose or change your Care Manager at any given time.

What agencies are affiliated with LIFEPlan to help coordinate services for the individual?

See our list of partnering agencies here: lifeplancony.com/partners

For more information, visit: <https://opwdd.ny.gov/>