

OPWDD Response to CCO Relief Requests Not Addressed in Appendix K Guidance

On April 24, 2020, OPWDD responded to a CCO request for relief from regulatory requirements that weren't addressed in Appendix K Guidance, citing the State's appreciation of their continued partnership and all the CCO's are doing to keep people healthy and safe. Following are OPWDD responses.

Extension for SLMS Trainings

OPWDDResponse: Required trainings to be met within 180 days of the end of NY's state of emergency. This timeline can be revisited to ensure feasibility once the state of emergency ends.

Consent Changes and Updates

OPWDDResponse: As discussed by Peggy Elmer in daily HH calls and indicated in the attached: [Using the Electronic Signature Feature on Health Home Consent Forms](#)
[Health Home Frequently Asked Questions](#)

Intake/New Enrollments for high risk or in crisis

OPWDDResponse: OPWDD will work with CCOs on a case by case basis to expedite enrollments for emergency/crisis situations. CCOs should go through [Front Door Contacts](#) and specify that the situation is an emergency/crisis. OPWDD cannot waive or defer Initial LCED requirements.

Verbal Agreement for Document Signing

OPWDD Response: Verbal approval can be documented to initiate services/processes while awaiting signatures. It is recommended that the CM document the conversation with the individual/representative regarding choice of waiver services in the record as evidence to substantiate choice of waiver services instead of institutional services, as this is a federal requirement.

LCEDs for Transitional Individuals

OPWDDResponse: Extension granted for no later than 6 months from the extended due date of March 31, 2020 through end of September 2020.

Willowbrook Caseload Relief

OPWDD Response: OPWDD cannot waive Willowbrook Caseload requirements.