

**LIFEPlan CCO's Community Resource Tool Updates – Are Your Programs & Services Listed?**

LIFEPlan CCO has developed a user-friendly, searchable Community Resources Tool, (CRT) - a large database of available programs and services. The CRT is available [here](#).

The list of over 5,000 community resources within the CRT includes medical resources, HCBS Waiver services, therapy services, and other community & recreational programs and services. Members and families have shared that the CRT helped them to prepare for conversations with their Care Manager as they find program and service opportunities that they never knew existed.

We recognize that services and providers are ever changing, and we want to ensure that your agency is accurately represented in the CRT. We encourage you to look up your agency and let your Director of Provider Relations know if your agency/services need to be added or updated in any way. Please feel free to share the LIFEPlan Community Resources Tool with your staff, members, and families.

**Preparation for Initial and Annual Life Plans - What is the PATHS Assessment?**

Member and provider participation in an ongoing assessment process is an essential (and required) element of CCO/Health Home Care Management services. The Personal Assessment Tool for Health and Services (PATHS) is a tool that is used by Care Managers prior to an initial or annual Life Plan meeting to help gather information to build the member's Life Plan. The PATHS must be reviewed and updated annually but can be reviewed more often upon the member's and/or representative's request, or when a member experiences functional changes due to medical or behavioral health.

The Care Manager begins the PATHS Assessment approximately 2 to 6 weeks prior to the meeting to help suggest goals and populate individualized information into the member's Life Plan. Most of the information gained for the PATHS is obtained through ongoing conversations with the member and/or caregiver and any providers supporting the member. The results of PATHS can help to inform individualized goals and supports, identify any needed safeguards, and further support members with health promotion.

It is important for residential providers to help the Care Manager in the PATHS process by providing the following information:

1. Current Physical with diagnosis
2. Advanced directives (ex. Health Care Proxy, DNR, MOLST)
3. Documentation of guardianship
4. Current medications
5. Current weight and height
6. Current Care Plans, including but not limited to, Behavior Support Plans, dining guidelines, Plans of Nursing Service (PONS), Personal Expenditure Plans (PEPs), etc.
7. Any pertinent information on changes to the member's health and behavioral health

Together we can create comprehensive assessments that allow us to build person centered Life Plans accurately reflecting each member's goals and any supports needed to achieve those goals.

### **Your feedback is essential!**

We rely on your feedback to continue shaping and improving our internal processes. Recent feedback from providers has led to the creation of a customer call center – coming soon to LIFEPlan. Be on the watch for next month's newsletter where we will provide additional information on the call center and discuss OPWDD's SARF process.

### **Please be sure to join us for the upcoming Provider Webinar:**

*Understanding CCO Care Management and the Role of the Care Manager*

Click [here](#) to register.